Emilie Bergmann 840 Santa Fe AVe Albany CA 94706

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

As a consumer who chose a competitive provider several years ago, I am writing in support of broadband competition. I chose this provider for broadband and telephone service instead of AT&T several years ago and am very happy with it for several reasons: in contrast to AT&T, my current provider has a staff who answer phone calls and they give me clear, accurate information that I can understand. In the five years I have used this provider, I have saved thousands of dollars, and have had no problems, while AT&T gives misleading information about costs and services.

Broadband competition keeps prices reasonable--with broadband monopoly, there is no incentive to keep prices reasonable, or to deliver high-quality, dependable service to consumers.

As an educator, I depend upon access to broadband in order to do research and access the teaching and grading platform at my school.

Emilie Bergmann